

# What You Need to Know: Caremerge and Golcon Access

We want to ensure a smooth transition as we implement some important changes. Please take note of the following reminders regarding access to our platforms:

## Exclusive Domain for Clinical Access

- **New Access Point:** All clinical data and modules, including the EHR and EMAR, will only be accessible through Caremerge.com. Access via Golcon.com will no longer be available.

## Access to Clinical Modules

- **Login Requirement:** Clinical users must log in at Caremerge.com to view or update clinical fields and access clinical modules.
- **Non-Clinical Data:** Non-clinical data and other modules will still be accessible on Golcon.com.

## Login Access for Clinical Users

- **User Permissions:** Only users with clinical permissions will be able to log in to Caremerge.com.

## Password Changes

- Once passwords are changed on either platform (Caremerge or Golcon), these changes will not reflect on the other platform.
- Single Sign-On (SSO) will remain functional.

## Adding Residents and Families

- **Adding Profiles:**
  - Residents must be added through Caremerge.com.
  - Families must also be added through Caremerge.com.
  - Any Resident or Family profile changes made in Golcon will be overwritten by the integration.

## User Addition

- If you add a user to Caremerge.com, they will not automatically be added to Golcon. Please ensure that you add users to both platforms as needed. For further assistance or questions, feel free to reach out to our support