

## How to Build a Thriving Resident Tech Committee

# **10 EASY STEPS**

### A Practical Guide to Building a Thriving Resident Tech Committee in Your Senior Living Community

In the ever-evolving landscape of senior living, the emergence of Resident Tech Committees is on the rise. But what exactly is a Resident Tech Committee, and how can it transform the technological landscape within a senior living community?

In this eBook, we delve into the crucial role these committees play in fostering a sense of community, empowering seniors in the digital age, and seamlessly integrating technology into their daily lives. Join us as we discover the transformative nature of Resident Tech Committees, exploring the benefits, responsibilities, and practical steps to create a vibrant, connected, and forward-thinking senior living environment.



### What is a Resident Tech Committee?

A Resident Tech Committee is a collaborative group formed within a senior living community to address and enhance the technological needs and experiences of its residents. This committee plays a crucial role in bridging the digital divide among seniors, fostering a sense of community, and ensuring that technology is integrated seamlessly into their daily lives.

### What Can a Resident Tech Committee Bring to Your Community?

Establishing a Resident Tech Committee is pivotal for several reasons. Firstly, it empowers seniors by actively involving them in the digital age, fostering inclusivity and reducing feelings of isolation. By tailoring technology solutions to the unique needs, preferences, and interests of the senior population, the committee ensures that residents can seamlessly integrate modern technology into their community, and encourage high adoption.

Additionally, the committee plays a crucial role in skill development, providing seniors with opportunities to learn and enhance their tech proficiency, boosting confidence and independence. It can serve as a dedicated advocacy group, representing residents to ensure that the senior living community stays abreast of technological advancements, promoting a tech-savvy and engaged environment. Hear from a resident at Royal Oaks in Sun City, Arizona, about what her tech committee "Tech Connect" brought to the residents and community at large.

View Resident Case Study

When I came to Royal Oaks, there was a computer club with maybe six residents in it. Now, as Tech-Connect, we have about 20 resident volunteers who help with everything from laptops to tablets to printers to phones."

### Janice | Royal Oaks Resident

### What is the Role of a Resident Tech Committee?

The Resident Tech Committee serves as the linchpin for a senior living community's technological ecosystem. Beginning with a comprehensive needs assessment, the committee identifies specific technological requirements through surveys, interviews, and discussions.

Once armed with this information, the committee takes on the role of educators and trainers, organizing workshops and tutorials to impart essential tech skills. Offering ongoing device assistance, the committee becomes a valuable resource for residents, providing support and troubleshooting for common issues.

Beyond this, the committee spearheads tech-related events and adoption, creating a vibrant community around technology. Establishing a feedback mechanism, the committee ensures continuous improvement and adapts its initiatives to the evolving needs of the

> senior community, thus making it an indispensable asset to the overall well-being of residents in the digital era.

But how can your community go about creating a group like this? Keep reading for 10 practical steps to fostering a tech-focused committee.



**Identify Interest:** Gauge interest among residents through informal discussions and surveys to determine the potential size and scope of the committee.



### A Catalyst for Community Engagement, Advocacy, and Continuous Improvement

The establishment of a Senior Living Resident Tech Committee is not merely a technological initiative but a transformative force that empowers and enriches the lives of seniors within a community. By bridging the digital divide, fostering inclusivity, and tailoring solutions to the unique needs of older adults, the committee plays a pivotal role in ensuring that seniors actively participate in the digital age and adopt technology initiatives in the community at large.

As seniors embrace technology with confidence and proficiency, the committee becomes a cornerstone in creating a dynamic, connected, and forward-thinking senior living environment, ultimately enhancing the overall quality of life for all residents.

If you're interested in starting a Resident Tech Committee at your community, here are a few resources to help.



<u>17 Best Practices for Implementing</u> and Using Your Senior Living Tech

<u>The Benefit of Resident-Led Groups –</u> and 3 Ways to Foster Them



Your Senior Living Technology Buyer's Guide

7 Factors to Help Find an Ideal Senior Living Tech Partner, A Checklist

# Get to Know 💥 ICON

Icon is the only all-in-one Employee, Resident & Family Experience Management & Analytics Software for Senior Housing. Optimize your senior housing portfolio with software designed to attract, retain, and elevate experiences for employees, residents and families.

> <u>Learn</u> <u>More</u>